Privacy Policy - 015 Global

Commitment

015 Global is committed to protect the privacy of its users. This Privacy Policy pertains to information collected or provided to **015 Global** through the Application. Such data and information will be kept confidential. **015 Global** will not disclose any data or information to any third party unless obliged to do so by law. **015 Global** takes appropriate organizational and technical measures to protect the personal information and communications data provided to it or collected by it.

Please note that this Privacy Policy may change from time to time to evolve with the products and services offered and changing technologies. Users are encourage to check back here periodically for any changes.

Personal Data Collection

015 Global collects data in order to give the user an efficient product that meets their user experience requirements. The collected data can differ from the features that are used through the Application, and can include, amongst other, the following:

- **Name and contact data. 015 Global** collects users first and last name, email address, postal address, phone number, and other similar contact data.
- **Credentials: 015 Global** collects 'user name' and security information used for authentication and account access.
- **Call logs**: **015 Global** collects data about how users interact with the Application. This includes data, such as the features that are been used, items purchased, and a list of the calls made by the Application.
- **Payment data. 015 Global**, or third party service providers, collects data necessary to process users payments, such as credit card number, CCV number or PayPal account information.
- **Data about user's device and network**. **015 Global** also collects data about user's device and the network used to connect to the Application, including IP address, device identifiers, regional and language settings. It includes data about the performance of the products or services and any problems users experience with them.
- **Support**. **015 Global** also collect the content of messages users send to it, such as feedback and product reviews, or questions or information user provide for customer support. When user contact **015 Global**, such as for customer support, telephone conversations and chat sessions with **015 Global**'s representatives may be monitored and recorded.

Personal Data Usage

015 Global uses the collected data strictly to operate effectively and provide it's users with the best experiences with **015 Global** Application, products and services, including processing log-ins, messages and calls and enabling the other features of the Application. **015 Global** uses data to provide and improve the services offered and perform essential business operations. This includes operating the services, maintaining and improving the performance of the services, including development of new features, research, and providing customer support.

In addition, **015 Global** may use the collected data to improve Client support, and also uses industry-recognized security standards in order to protect the information provided by its clients and that is collected through the use of the Application. Farther more, **015 Global** also may use the data to communicate with users, including sending user's information on security updates, account status notices and product changes or updates.